**From:** Daniel Cohen
**To:** Eligio Lara
**Subject:** FW: Important Changes to National Lookup Tool
**Date:** Tuesday, February 13, 2024 12:48:56 PM

---

Let's discuss.

*Dan Cohen, Division Commander*
*Santa Maria Police Department*
*(805) 928-3781 X-1234*

---

**From:** Stephen Best <sbest@cityofsantamaria.org>
**Sent:** Tuesday, February 13, 2024 12:35 PM
**To:** Daniel Cohen <dcohen@cityofsantamaria.org>; Michael Balcorta <mbalcorta@cityofsantamaria.org>
**Cc:** Stephen Best <sbest@cityofsantamaria.org>
**Subject:** FW: Important Changes to National Lookup Tool

FYI.

Corporal Stephen L. Best
Santa Maria Police Department
1111 W. Betteravia Rd., Santa Maria, CA 93455
(805)928-3781 X2491
FAX 805-349-9239
sbest@ci.santa-maria.ca.us
sbest@cityofsantamaria.org

WARNING! The information contained in this transmission is privileged and confidential. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message and any attachments.

---

**From:** Libby Landers <libby.landers@flocksafety.com>
**Sent:** Tuesday, February 13, 2024 12:33 PM
**To:** Libby Landers <libby.landers@flocksafety.com>
**Subject:** Important Changes to National Lookup Tool

*** EXTERNAL EMAIL: Please use caution when opening links or attachments.***

Hi there,

****IMPORTANT** and directly impacts your agency.**

I wanted to update you on one of our enhancements to the National Lookup feature. This feature is located under the Lookup tool in the Search page as well as the Flock Safety mobile application.

Previously, National Lookup allowed users to search for a specific license plate across other Law Enforcement Flock networks nationwide and see text-only plate information. This information did not include an image of the vehicle and required your agency to reach out to obtain the image or network access.

Flock has streamlined this process for image access. Users that run a plate search in the National Lookup will now see images of vehicles alongside the text data.

Your agency currently has this feature turned ON. If this goes against your policy (sharing over state lines), you will need to go uncheck this feature on your Admin Page. Simply uncheck "Enable National Lookup" if you should NOT BE sharing over state lines.

If your agency keeps the National Lookup permission selected, your network's images will be available to other Law Enforcement agencies across the United States that also have the National Lookup permission selected. If you receive on a national level, you grant on a national level.

I'd be happy to host a call to review this feature enhancement - please let me know if you have any questions!

Be safe,

--

photo

**Libby Landers**
**Customer Success Manager**

404-777-4113 flocksafety.com

App Banner Image